



CHARITY CARE PROGRAM INFORMATION SUMMARY

Does Westchester Medical Center offer a Financial Assistance / Charity Care Program?

Yes. Westchester Medical Center remains devoted to continued excellence in patient care and serving the community. As a partner in the community we offer a Financial Assistance / Charity Care program which allows us to provide care to patients without charge or at amounts less than our established rates.

Who qualifies for a discount and what are the income limits?

Financial assistance is available for patients with limited income and no health insurance. Although WMC's primary service area is defined as the five counties of Westchester, Putnam, Orange, Rockland and Bronx, everyone in New York State who needs medically necessary services can receive care and get a discount if they meet certain income limits. The amount of the discount varies based on your income and the size of your family. Do not be afraid to apply – you may qualify even if you work or own a home or car. You may also apply for a discount regardless of immigration status. Discounted or free care starts at **500%** of the federal poverty guidelines listed below:

Number of Persons in the Family Unit	Annual Family Income*	Monthly Family Income	Weekly Family Income
1	\$11,770	\$980.83	\$226.35
2	\$15,930	\$1,327.50	\$306.35
3	\$20,090	\$1,674.17	\$386.35
4	\$24,250	\$2,020.83	\$466.35
5	\$28,410	\$2,367.50	\$546.35
6	\$32,570	\$3,714.17	\$626.35
7	\$36,730	\$3,060.83	\$706.35
8	\$40,890	\$3,407.50	\$786.35
Each additional person	\$4,160	\$346.67	\$80.00

**Figures based on 2015 Federal Poverty Guidelines as published by the US Department of Health and Human Services*

What services are covered?

All medically necessary services, including preventative care, are covered under the financial assistance program. This includes outpatient services, inpatient care, and emergency services. Please note that charges from *private doctors* who provide certain services in the hospital are billed by the respective physicians and may not be covered under this program.

How do I get information about the Financial Assistance / Charity Care Program?

To inquire about our Financial Assistance / Charity Care program contact us at (914) 493-7830 or ask any of our registration staff members for an informational packet.

What do I need to do to apply for the program?

Free, confidential help is available for the program. We will help you complete an easy application and will let you know of a few documents that may be needed (photo identification, pay stubs, etc.). If you, your family members, or friends do not speak English, someone will assist you in your own language.

The Financial Counselor can also tell you if you qualify for free or low-cost health insurance such as Medicaid, Child Health Plus and Family Health Plus. If the Financial Counselor finds that you do not qualify for free or low-cost insurance, he or she will help you apply for a charity discount.

What if I have a problem that I can not resolve with the hospital?

You can call the New York State Department of Health at 1-800-804-5447.

For more information, please see any registration specialist or call 914-493-7830. We are here to help.